

TRAFFORD COUNCIL

Report to: Executive
Date: 17th December 2018
Report for: Information
Report of: Executive Member for Health and Social Care

Report Title

Community Services Update Report

Summary

The community services report is to update the Executive on the work undertaken to date and to note on the progression of the programme.

Recommendation(s)

1. That the Executive are to note the content of the report.

Contact person for access to background papers and further information:

Name: Sara Radcliffe
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Background Papers: 20181024 EXEC Community Services Update Paper

Implications:

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| Relationship to Policy Framework/Corporate Priorities | It will contribute to a number of the Council's priorities including reducing Health inequalities and improving health and wellbeing. |
| Relationship to GM Policy or Strategy Framework | It will relate to the GM Transformation Portfolio and GM Transformation themes 2 which is Transforming community based care & support. |
| Financial | The programme approach will continue to address cost pressures and aim to close the current |

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| | <p>funding gap.</p> <p>There is a financial risk to CCG/TBC of full cost recovery from 1st April 2019 if programme approach is not delivered.</p> |
| Legal Implications: | Procurement activities will be in accordance with the Public Contracts Regulations 2015 and associated legal advice will be provided to the Council and CCG throughout the process. |
| Equality/Diversity Implications | Not yet defined and if required will be developed as part of the task and finish groups |
| Sustainability Implications | Not applicable |
| Resource Implications e.g. Staffing / ICT / Assets | The programme will be resourced out of current resources. The ICT and Assets implications will be defined as part of the programme. |
| Risk Management Implications | <ol style="list-style-type: none"> 1. Operational Resilience – Deterioration in quality of service provision during the change 2. Communications & Engagement – Proposals will not fully be supported by all stakeholders |
| Health & Wellbeing Implications | Sustainability of community services in Trafford |
| Health and Safety Implications | Not applicable |

1.0 Programme Principles

1.1 Pennine Care Foundation Trust (PCFT) has given notice to withdraw from community services across its footprint. Trafford is the first area to implement a programme to procure a new provider for Trafford's community services. Trafford's model is an integrated health and social care model, across its four neighbourhoods and encompasses 38 services for both adults and children.

1.2 The change programme will ensure:

- Its commissioner led and facilitate the seamless transfer between providers to ensure the continuation of high quality service delivery;
- A clear and transparent process which will enable partner organisations to identify, monitor and report change;
- Clinical teams/staff are essential to the continuation of the delivery of high quality community services;
- All staff are kept up to date on progress and have the opportunity to raise issues;
- The procurement of a service which closer align the strategic direction of care to home across Trafford, through strengthened integrated community place based services focussing on the 4 neighbourhood footprints as the developing operating model for the Local Care Alliance;
- Essential service resilience and service continuity throughout the transitional arrangements.

2.0 Programme Objectives

- To secure the future commissioning and delivery of high quality, sustainable community health services within the developing Local Care Alliance;
- To ensure the effective transfer of services to a new Provider within an appropriate timescale;
- To maintain a focus upon current service pressures ensuring the safety and well-being of patients is maintained through the transition;
- To continue to address cost pressures and aim to close the current funding gap.

3.0 The Timeline

3.1 The Programme is established and will run from October 18 until quarter 1 of 2019 /20. It includes the following timeline stages.



3.2 We have determined the most appropriate procurement process to be administered and the above timeline will be implemented to appoint a new preferred provider. We have received several initial expressions of interest from NHS, third sector and private sector providers. It is seen as a positive response that so many organisations want to work with Trafford Commissioners and our services. We have included tender questions that require tenderers to demonstrate understanding, experience and knowledge across areas such as: social value, knowledge of working in Trafford, the 38 services, staff management, working with Local Care Alliance and ability to vertical integrate pathways with secondary care services.

3.3 It is anticipated that the Council will have concluded the procurement process and will be in a position to be able to identify a preferred provider for the services by the end of December 2018. Relevant processes to gain necessary approvals and to communicate with relevant staff will then be undertaken.

4 RECOMMENDATIONS

4.1 That the Executive are to note the content of the report.

Finance Officer Clearance *NB*
 Legal Officer Clearance *DS*

[CORPORATE] DIRECTOR'S SIGNATURE.....
Radcliffe

To confirm that the Financial and Legal Implications have been considered and the Executive Member has cleared the report.